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May 22, 2000

Attorney Docket No.: 10844-002001

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Box Patent Application
Commissioner of Patents
Washington, DC 20231

Presented for filing is a new patent application claiming priority from a provisional patent application of:

BOSTON
DELAWARE
NEW YORK
SAN DIEGO
SILICON VALLEY
TWIN CITIES
WASHINGTON, DC

Applicant: CHRISTOPHER P. BERGH, NANCY BENOVICH GILBY, CHARLES EVETT, PETER FEARAY, GREGORY ERMAN, DAVID TIU AND JOHN MANDEL

Title: CUSTOMER LEAD MANAGEMENT SYSTEM

Enclosed are the following papers, including those required to receive a filing date under 37 CFR 1.53(b):

	<u>Pages</u>
Specification	16
Claims	6
Abstract	1
Declaration	[To be Filed at a Later Date]
Drawings	6

Enclosures:

— Postcard.

CERTIFICATE OF MAILING BY EXPRESS MAIL

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I hereby certify under 37 CFR §1.10 that this correspondence is being deposited with the United States Postal Service as Express Mail Post Office to Addressee with sufficient postage on the date indicated below and is addressed to the Commissioner of Patents, Washington, D.C. 20231.

May 22, 2000

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Under 35 USC §119(e)(1), this application claims the benefit of prior U.S. provisional application 60/135,521, filed May 21, 1999.

This application is entitled to small entity status. A small entity statement will be filed at a later date.

Basic filing fee	\$345
Total claims in excess of 20 times \$9	\$45
Independent claims in excess of 3 times \$39	\$78
Fee for multiple dependent claims	\$0
Total filing fee:	\$468

Under 37 CFR §1.53(d), no filing fee is being paid at this time.

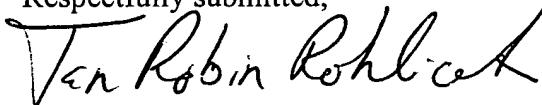
If this application is found to be incomplete, or if a telephone conference would otherwise be helpful, please call the undersigned at (617) 542-5070.

Kindly acknowledge receipt of this application by returning the enclosed postcard.

Please send all correspondence to:

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Respectfully submitted,



J. Robin Rohlicek
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Enclosures

/mgd